



## Service Delivery Lead

### Job Description

- Working on full life-cycle project management of Microsoft Dynamics includes post go live support
- Responsible for the initiation, planning, execution and reporting of the projects within area of responsibility
- Accountable for the project budget / financials
- Has the ability to liaise with decision makers in order to maintain a clear understanding and implementation of client company direction
- Assist in development of project scope and structure. Help manage to the project goals and participate in changing customer expectations (including budget estimation or schedule changes) when these goals change
- Ensure each team member understands the project schedule, scope, budget and quality expectations
- Execute established project controls and effectively manage project changes
- Establish proper communication channels with client personnel and respond appropriately to all client concerns also any other information (ideas, instructions, questions, etc.) in technical and non-technical terms
- Make certain each team member clearly understands the time and budgetary constraints that exist around their role and tasks while assisting the team in reaching their objective

### Job Requirement

- Ability to create a detailed project plan using Microsoft Project / Project Server / Team
- Experience in creating project plan, statement of work resource plans, communication plans and other related project documents
- Requires Microsoft Dynamics ERP or other ERP product implementation knowledge and experience
- Must have strong understanding of business processes and concepts
- Strong client and internal communication skills with experience working in collaborative teams and ability to build respectful relationships from boardroom to shop floor
- Excellent business communication; able to manage multiple tasks/projects concurrently.
- Good communication in English
- Graduated from University and additional project management certifications are a plus.

### Attractive benefits

- To become a member of the leading Microsoft Dynamics Partner in South East Asia
- Overseas training and traveling opportunities
- Opportunities to work and develop consulting skills in the large scale projects with international partners
- As a team member of very few "Asia Pacific managed" partners, you will have great opportunities to be trained, certified and supported by Microsoft Corporation
- To become a member of largest Microsoft technology community with full access and resources to the latest technologies
- Very attractive bonus schemes
- Clear career path and personal development plan
- Special healthcare program for individual and family members
- Other additional allowance: transportation & mobile-phone allowance



**Working location**

- Bangkok, Thailand

**Contact person**

Please submit your CV in English to:

Contact name : Mr. Komsann Preechachai

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