Enterprise Portal

Enterprise Portal in Microsoft Dynamics AX

Enterprise Portal in Microsoft Dynamics™ AX enables your customers, vendors, business partners and employees to directly access relevant business information and conduct business transactions with Microsoft Dynamics AX through personalized, role-based Web portals via the Internet. With Enterprise Portal, you can increase the speed of doing business while driving down costs.

BENEFITS:

- Connects you with customers, vendors and other partners

- Provides you with a customized Web access for business application information and functionality

- Helps increase your return on investment

- Improves collaboration and content management

Example of an employee web portal.

Enterprise Portal in Microsoft Dynamics AX can exchange information with all functional areas in the solution such as Product Builder, Sales and Marketing, HRM and Financials, to help you improve your overall business performance.

Microsoft Dynamics AX

Get cost-effective connectivity

Streamline business processes and extend the reach of information within your organization and between business partners. Enterprise Portal helps reduce transaction costs and manual paperwork by using the Internet to connect employees and business partners. It offers anytime, anywhere access to back-office information and functionality to those in your business community, and can help you reduce your IT maintenance and administration costs. Enterprise Portal delivers a familiar Microsoftbased user interface to your users, which simplifies training and lowers training costs, while at the same time providing a positive experience for external users. Enterprise Portal deploys quickly and allows multiple locations to access data from a single database, which makes it easy and inexpensive to maintain across the organization. Changes made in the database are reflected instantly across the system, to both internal and external users.

Tailor Web portals for each user

Share, interact and collaborate using personalized, role-based Web sites. With Enterprise Portal, you can customize Web portals based on a user's individual needs and job function. Predefined roles simplify set up and enable you to give employees and business partners access to only that information that is relevant to their job function—no more no less. Individuals can further personalize their Web sites by adding or removing information fields or functionality to quickly and efficiently help them get the most out of the system.

Allow customers to help themselves

Use the Internet to deliver company and product information to your customers. Enterprise Portal allows access to critical business information regardless of time zones, languages and geographical barriers. With Enterprise Portal, you can open your business 24/7, every day of the year and your customers, vendors and other business partners can do business with you the way they want.

With Enterprise Portal, you can also offer your customers the same service they would get from a large call center by setting up relevant FAQ Web pages and online customer service centers to handle common questions and demands. By putting routine business information on the Internet, you will save customer service resources while increasing your responsiveness.

Empower your employees

Offer anywhere, anytime business information access to your employees through a Web browser. With Enterprise Portal, your employees won't waste time looking for information, because the information they need to make accurate and quick business decisions is delivered directly to their Web portals. Employees can use the advanced search functionality to track down business information from both the transactional data and collaborative data.

Your employees working on remote sites or on the road can use their Web portal to input hours and project data in order to keep your business information up-to-date, regardless of where they are. You can also connect other employees who don't need the complete Microsoft Dynamics AX client access. External contacts who previously worked outside your company's business management system (for example, with outdated paper reports) can use Enterprise Portal to connect and work directly with your business data. Enterprise Portal provides the platform for employees to collaborate and share content electronically and can help improve productivity.

Connect with partners

Open your business to partners and enable them to communicate with you at their convenience. Use Enterprise Portal to simplify and automate inefficient manual communication and transactions. Optimize your business relationships by communicating with your partners in their language, using their currency and following their national business regulations.

Increase return on investment

Increase return on investment for your entire solution by increasing efficiency and extending the reach of your current business management solution or legacy applications. Enterprise Portal allows you to provide quick and affordable information access to all employees and others in your business community. This helps ensure more efficient distribution of information resulting in more pro. table business decisions. With Enterprise Portal, you can reach out to new customers easily and efficiently, and on their terms, which can give you competitive advantages and deliver on the promise of e-business.

FEATURES:

Enterprise Portal platform	• Designed for security • Little or no training for users • Usable for intranet, extranet, Web portal and online communities • Real-time data and business logic • Fully customizable and extendable with built-in tools • Rapid deployment using Web-site wizard • Multiple language and currency functionality • Automatic authentication of users on network • Data crawler builds searchable full text index, to allow back of. ce data searches • Category browsing allows for easy drilling down of business data • Richer content and document management • Integrated collaboration
Advanced functionality	• Access the advanced functionality of Microsoft Dynamics AX (such as: Product Builder, ATP, CTP) • Access third-party data via XML)
Role and permission management	• Personalization • Flexible role setup • Customizable to the exact requirements of any organization • All activities leverage the existing Microsoft Dynamics AX business logic
Preconfigured roles available	• Sales Representative role • Employee role • Consultant role • Customer role • Vendor role
Content management	• Document management and collaboration from sharepoint

For more information about Enterprise Portal for Microsoft Dynamics AX, visit www.microsoft.com/dynamics/ax.

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